



PATIENT'S BILL OF RIGHTS

Physician Ownership

Oregon Trail Eye Surgery Center, Inc. is a professional corporation, owned and operated by Judson C. Martin, M.D., President and Shawna R. Collier, M.D., Vice-President, Secretary and Treasurer.

Advance Directive

If you have a living will or advance directive, please bring a signed copy with you on the day of your surgery. We will make a copy and place it on your chart during your surgery. In the event of a medical emergency, you will be transported to Regional West Medical Center for emergency care and your advance directive will be sent with you in addition to other pertinent health information.

Please let us know if you would like information about advance directive, living wills and/or durable power of attorney for healthcare.

Each patient has the right to:

1. Respectful and safe care by competent personnel.
2. Be informed of patient rights during the admission process.
3. Be informed in advance about care and treatment and related risks.
4. Make informed decisions regarding care and treatment and to receive information necessary to make informed decisions, except in emergencies when the patient lacks decision-making capability and the need for treatment is urgent.
5. Refuse care and treatment and to be informed of the medical consequences of refusing such.
6. Formulate advance directives and to have the health clinic comply with the directives unless the clinic notifies the patient of the inability to do so.
7. Personal privacy and confidentiality of medical records.
8. Freedom from abuse, neglect and exploitation.
9. Access information contained in his/her medical record within a reasonable time when requested.
10. Receive health clinic services without discrimination based upon race, color, religion, gender, national origin or payer.
11. Voice complaints and grievances without discrimination or reprisal and have those complaints and grievances addressed.
12. If a patient is adjudged incompetent under applicable State health and safety laws by a court of proper jurisdiction, the rights of the patient are exercised by the person appointed under State law to act on the patient's behalf. If a State court has not adjudged a patient incompetent, any legal representative designated by the patient in accordance with State law may exercise the patient's right to the extent allowed by State law.

Complaints can be filed with:
Sarah Zeiler, Administrator
Oregon Trail Eye Surgery Center, Inc.
Oregon Trail Eye Center, P.C.
308-635-3911
szeiler@otecenter.org

Medicare Beneficiary Ombudsman1
Phone: 800-MEDICARE
www.medicare.gov/Ombudsman/resources.asp

Nebraska Department of Health and Human Services
Licensure Unit
301 Centennial Mall South
Lincoln, NE 68509-4986
Phone: 402-471-0316
www.dhhs.ne.gov/crl/invest/invest.htm

As a patient of Oregon Trail Eye Surgery Center, Inc., you also have responsibilities that affect your care. You are responsible for providing information about your health, including past illnesses, hospital stays and use of medicine and eye drops. You are responsible for asking questions when you do not understand information or instructions, or if you do not believe you can follow through with the treatment prescribed by your physician.